

Webmail - mark email as legit (Not Spam)

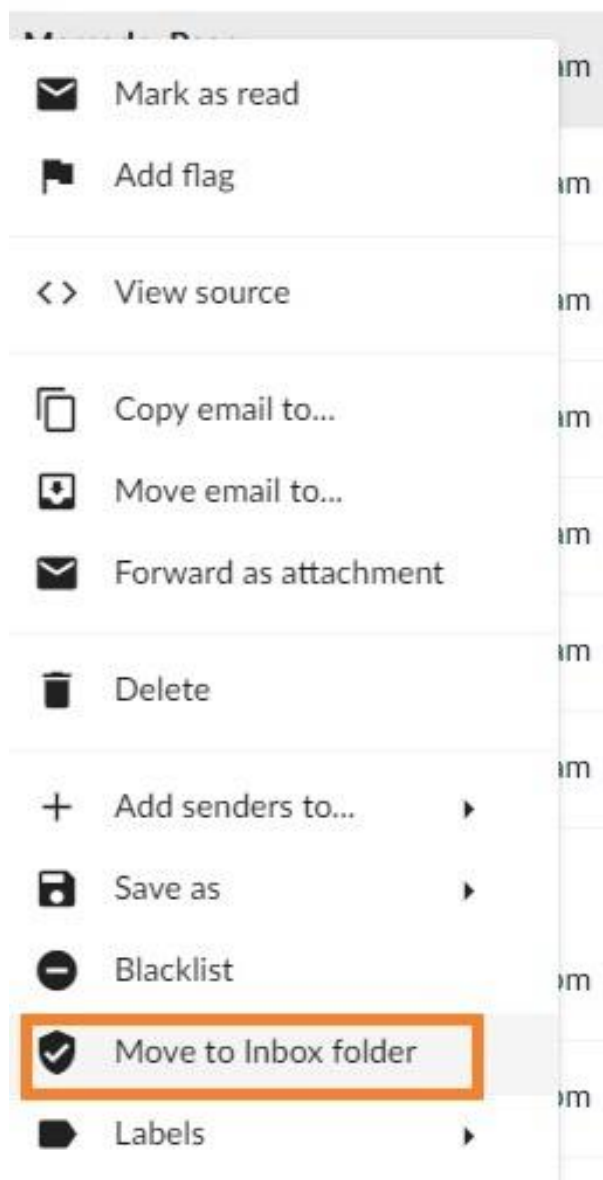
If our system has marked an incoming email as Spam, but you are sure it is a legit email, you can whitelist the sender straight from the Webmail.

Mark email as legit (Not Spam)

After you log in to your Webmail:

- From the **Spam** folder, right-click on the Spam email you wish to mark as legit.
- Click on the **Move to Inbox folder** option to whitelist the sender.
- All incoming emails from this sender will be delivered to your Inbox (or another folder if you have set up a rule).

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If you have whitelisted a sender, but incoming emails are still delivered to your Spam folder, [make sure there is no Blacklist entry for this sender or domain.](#)

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