

# Getting Started: Accessing Chat & Meetings

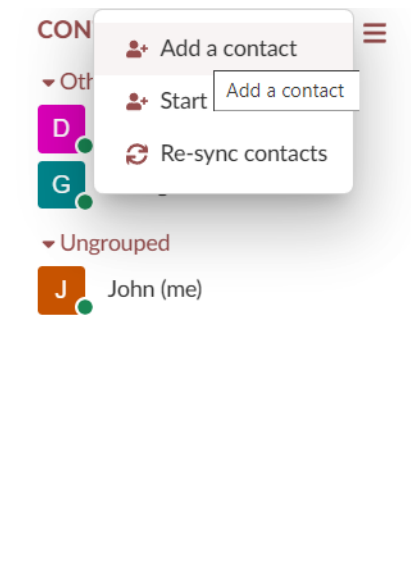
This guide will help you get started with our new integrated Chat and Video Meetings feature within Webmail.

Good news! The Chat and Video Meetings feature is **activated by default** every time you log into your Webmail account. You'll find the chat panel conveniently located within the Webmail interface.

## Building Your Contact List - How to Add a Contact

Upon your first login, your contacts list will be empty. You'll need to manually add people you wish to chat or meet with.

1. Locate the **CONTACTS** section in the chat panel.
2. Click on the **three horizontal lines (hamburger menu)** next to CONTACTS.
3. Select "**Add a contact**" from the dropdown menu.



4. A new pop-up window will appear.

- **For users within our organization:** You can **search for a contact by their name or email address**.
- **For users from other domains (external users):** These users may not appear in the search results. To add them, you must manually enter their details in the "Search name or email address" field using the following specific format: `FullName <email@otherdomain.com>`  
For example: `John Doe <john@otherdomain.com>` *You will see an error message "Invalid value for the name and XMPP address. Please use the format 'Name <username@example.org>'" if this format is not followed correctly for external users.*
- Optionally, you can assign the contact to a **Group** by typing group names, separated by

Add a Contact

Search name or email address:

name@example.org

Groups:

Use commas to separate multiple values

Add

Add a Contact

Invalid value for the name and XMPP address. Please use the format "Name <username@example.org>".

Search name or email address:

john@otherdomain.com

Groups:

Use commas to separate multiple values

Other domain

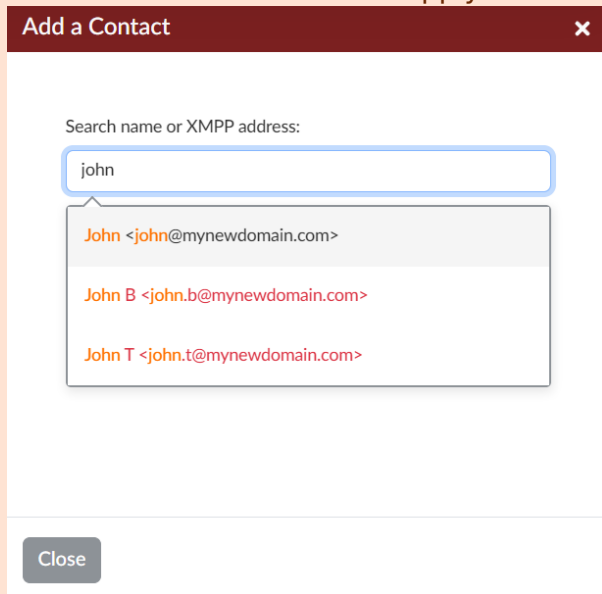
Add

Close

Close

5. The contact will now appear in your list.

**Important Note:** If a user's name (from within our organization) appears in **red** during your search, it means they have not yet logged into their Webmail account, and their Chat account hasn't been enabled. You won't be able to add them as a contact until they log in for the first time. This does not apply to external domain users you are adding manually.



Add a Contact

Search name or XMPP address:

john

John <john@mynewdomain.com>

John B <john.b@mynewdomain.com>

John T <john.t@mynewdomain.com>

Close

## Starting a Chat

Once you have contacts in your list:

1. Click on a contact's name in your **CONTACTS** list.
2. A chat window will open, and you can start typing your message.

## Starting a Video Meeting

You can easily initiate a video meeting with anyone in your Contacts list or even invite external participants.

### How to Start a Video Meeting:

1. Click on a contact's name in your **CONTACTS** list. A chat window will open.
2. Click on the camera button. A new pop-up window will appear.
  - **Optional Room Name:** You can give your meeting room a specific name if desired.
  - Click the **Start Meeting** button
3. Starting a meeting will create a secure video room and the link to this meeting room will be shared with your contact.

### Meeting Link & Joining Options:

- Upon starting a video meeting, a unique **meeting link** will be generated.
- You can share this link with anyone you want to invite, **even if they are not in your contact list**.
- **Flexible Timing:** You can start the meeting immediately or use the link to begin at a later time.
- **Integrated Experience:**
  - Conduct the meeting directly **within the same Webmail window**.
  - Utilize the **minimize/maximize** options for the meeting pop-up window, allowing you to continue using Webmail simultaneously.
  - Alternatively, you can choose to **open the meeting in a new browser tab** for a more focused view.

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