

CalDAV / CardDAV allow delete via Synchronization

The CalDAV / CardDAV features are available only for Enhanced mailboxes.

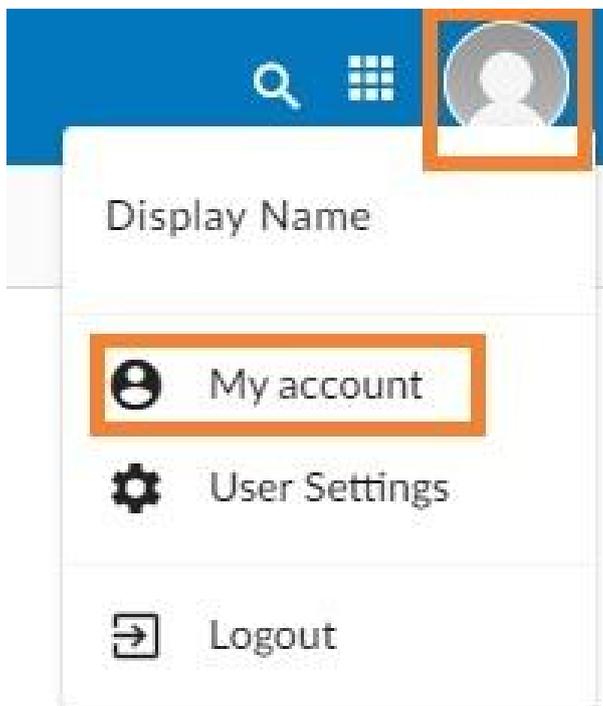
Due to a bug in Android 12 some phones started to delete contacts via Microsoft ActiveSync. Therefore, GroupOffice has implemented a new CalDAV / CardDAV setting that disallows deletes via sync by default now. More info on the bug can be found here:

<https://eu.community.samsung.com/t5/galaxy-z-fold-z-flip/outlook-contacts-gone-after-android-12-update/td-p/4567744/page/2>.

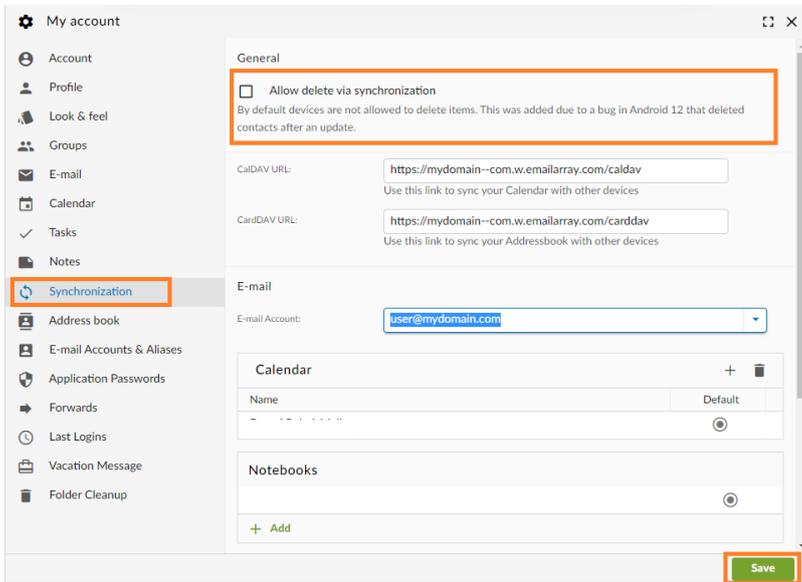
Because this option is disabled by default, you might now receive this error in your CalDAV / CardDAV client:
Deleting is disabled by user sync settings

To enable delete via synchronization:

- Go to the [Webmail](#)
- Log in using your full **e-mail address** and your **current e-mail password**
- Click on the **User** icon from the top right to activate the menu. Then click on **My account**



- In the **Synchronization** tab, find the **Allow delete via synchronization** section.



- Enable the feature using the checkmark
- Click on the **Save** button.

Revision #1

Created 24 August 2024 17:54:12 by Support

Updated 25 August 2024 04:09:15 by Support