

Outgoing logs - Track all Remote Deliveries

From the Admin Panel, you can track all the messages sent by your users through our outbound servers.

How to Access Outgoing Logs:

1. Log in to the [Admin Panel](#) using your Admin username and password.
2. From the menu, go to **Logs** → **Outgoing Logs**.
3. Select a **Domain**, **Start Date**, and **End Date**.
 - You can review Remote Delivery data **for up to 30 days** in the past.
4. Click the **Search** button.

You will see a list of emails sent by all users for the selected domain and time period.

Filtering Options:

Use the filter s to refine your search:

- **View Messages** dropdown - choose one of the following:
 - **Delivered** messages
 - **Temporarily Rejected** messages (e.g., user is over quota)
 - **Permanently Rejected** messages (e.g., invalid mailbox, blacklisted)
 - **All Messages**
- **Sent To** - (Optional) Enter the recipient's email address or part of it.
- **Sent From** - (Optional) Enter the sender's specific email address.

The Outgoing Logs do not display emails sent between addresses on the same domain, as those are delivered locally and bypass external logging.

Sub-Admins

Security

Users

Domains

Aliases

Lists

Smart Lists

Filtering

Branding

Settings

Logs

Incoming Logs

Outgoing Logs

Last Logins

Search Options

Select Domain

mynewdomain.com

Start Date

29-11-2021

End Date

29-11-2021

View Messages

Delivered

Sent From

Sent From

Sent To

Sent To

Search

Search Results

This interface does not show same-domain deliveries

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