2FA - Two-factor authentication

Two-factor authentication, or **2FA** as it's commonly abbreviated, adds an extra step to your basic login procedure. Without 2FA, the password is your single factor of authentication: you enter your username and password, then you're done.

With 2FA, you log in to the Admin Panel by entering your username and password and the six-digit code provided by an app installed on your smartphone.

After the latest update of the Admin Panel, you will be prompted to enter the 2FA code in a new pop-up window.

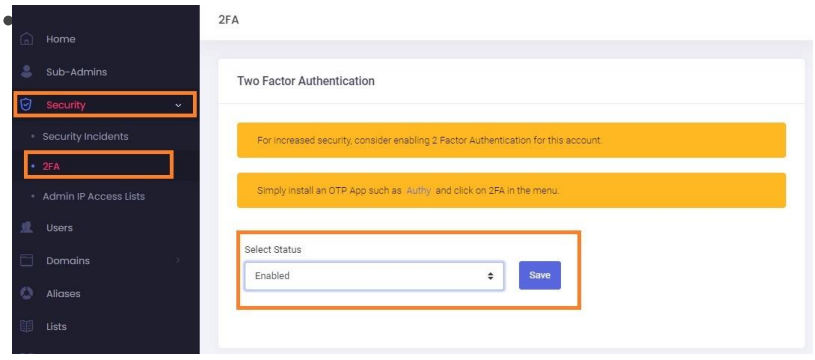
Enable 2FA for the Admin Panel

If you're using this Admin account as credentials for the API, the API login will fail after enabling 2FA. To solve this, create a Sub-Admin with special permissions for the API authentication only.

What you need:

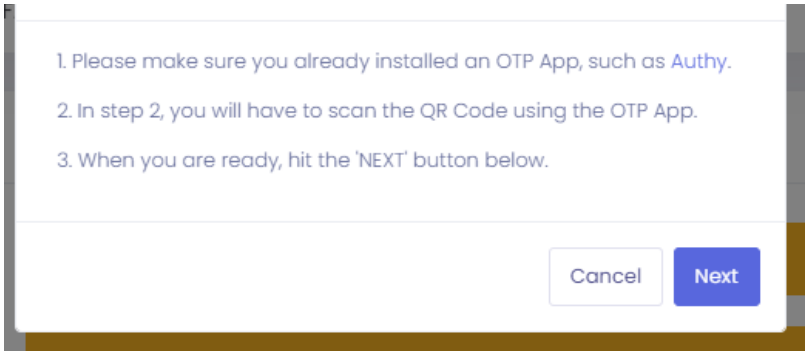
- a smartphone with a 2FA App installed (OTP / 2-Step Verification / 2-Factor Authentication), such as Authy or Google Authenticator.

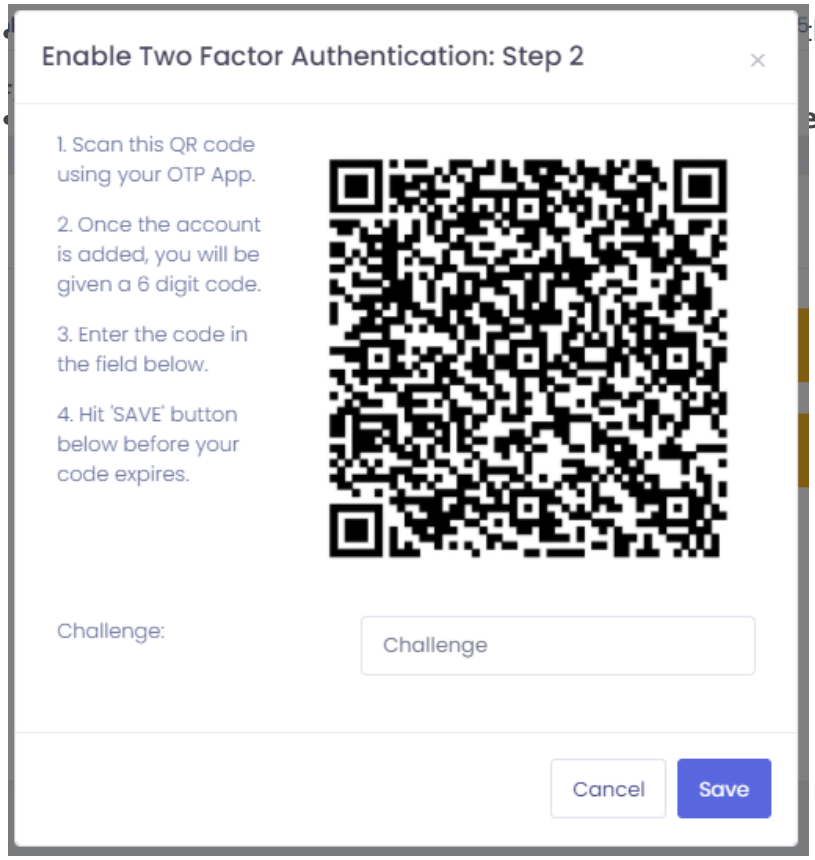
To enable 2FA for your Admin account:

- Log in to the **Admin Panel**
- From the menu, go to **Security → 2FA**
- 

on the **Save** button.

- Recheck the requirements: have a 2FA App installed on your phone.
- When ready, click on the **Next** button.





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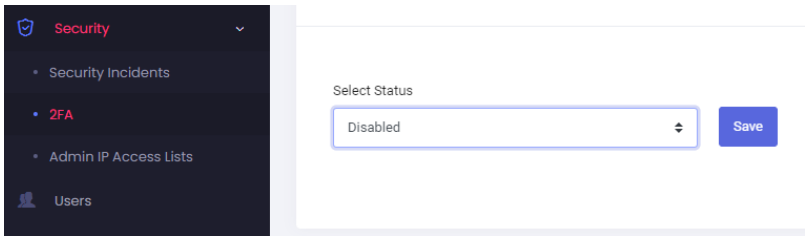
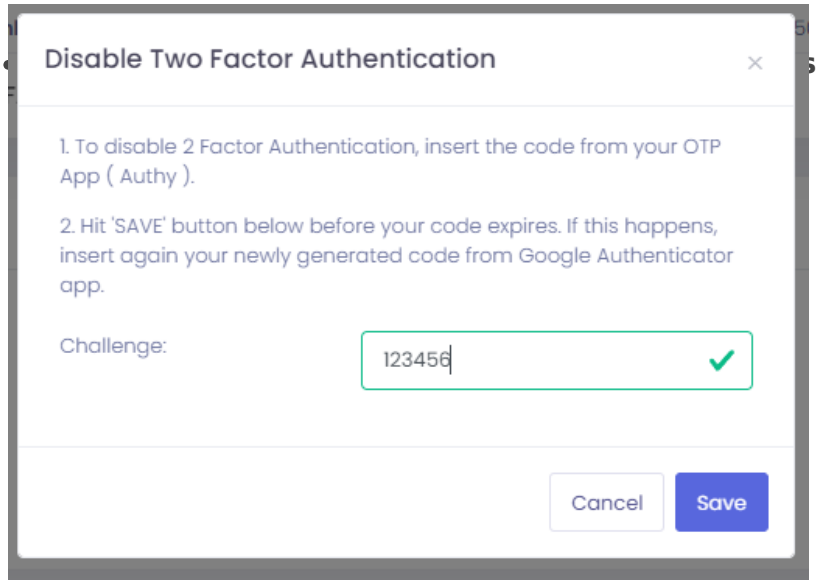
Disable 2FA for the Admin Panel

To disable the 2FA for your Admin account:

- Log in to the **Admin Panel**
- From the menu, go to **Security → 2FA**
- Update the dropdown **Select Status** to **Disabled**. Click on the **Save** button.



- Insert the token from your 2FA App (such as Authy or Google Authenticator) in the



- After you see the confirmation message that the 2FA was disabled, you can delete the entry from your 2FA app.

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