

# 2FA - Two-factor authentication for your mailbox

Two-factor authentication (2FA) adds an extra layer of security to your mailbox by requiring a time-sensitive verification code in addition to your password during sign-in. This helps protect your account from unauthorized access, even in the event that your password is compromised.

Before enabling MFA, make sure you have the following:

- Access to your PolarisMail account.
- A mobile device.
- An authenticator app, such as [Authy](#) or [Google Authenticator](#).

## 1. Enable 2FA

To enable 2FA for your mailbox:

1. Log in to the [User Panel](#).
2. From the menu, open the **MFA** tab.
3. Set the **Status** field to **Enabled**, then click **Save**.
4. Follow the on-screen instructions to continue the setup process.
5. Use your authenticator app to scan the QR code that appears.
6. Enter the 6-digit verification code generated by the app, then click **Save**.

## 2. Sign in with 2FA

After 2FA is enabled, you will be asked to enter a verification code when signing in.

1. Go to the PolarisMail login page.
2. Enter your email address and password.
3. Open your authenticator app when prompted.
4. Enter the current verification code.
5. Complete the sign-in process.

## 3. Disable 2FA

To disable 2FA for your mailbox:

1. Log in to the **User Panel**.
2. Open the MFA section.
3. Set the **Status** field to **Disable**, then click **Save**.
4. Enter a valid 6-digit code from your authenticator app to confirm the change.
5. Click **Save**.

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