

Webmail client

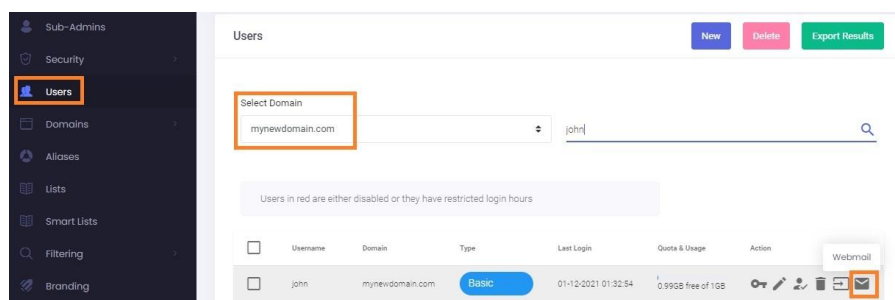
For both Basic and Enhanced mailboxes, our supported Webmail interface is the **Group-Office Webmail**. It's a complete re-design, very modern and fast, and it works as well on mobile as on the desktop.

How to access your Webmail

The Webmail doesn't need additional setup, and you can access it from any computer, smartphone, or tablet without installing other applications.

You can access the Webmail in a few ways:

- Option 1: Log in directly to webmail.emailarray.com using your full email address and password.
- Option 2: From your **Admin Panel**, click on the envelope icon on the Users page. **You can save the link and bookmark it to your favorite Browser for quick use in the future.**



- Option 3: adding to your DNS the Webmail record and using this type of URL in the Browser: webmail.mydomain.com (make sure you replace mydomain.com with your domain name). [This works only if you have set up the DNS records for the Webmail.](#)

How to Switch to the New Webmail?

You need to configure or modify your DNS by pointing 'webmail.yourdomain.com' to webredirect.emailarray.com via a CNAME record.

You would then access your Webmail by visiting <http://webmail.yourdomain.com>. **Use the HTTP protocol, and it will be automatically redirected to HTTPS.**

Existing Enhanced Accounts - How to Migrate to the new Webmail?

To ensure the proper migration of all your data from your existing accounts, you must open a support ticket requesting a migration to the new Webmail.

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