Setup Email on iOS

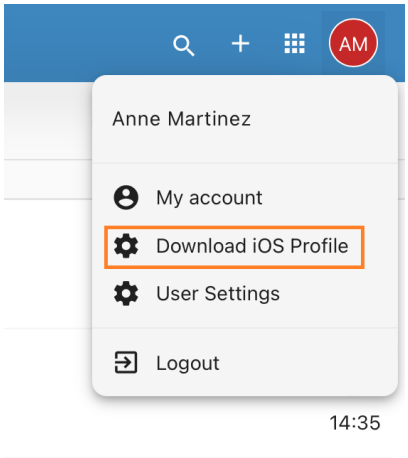
> If you have an **Enhanced** mailbox, you can use ActiveSync, to not only sync emails, but also contacts and calendars.

Automatic Email Setup for iOS

The easiest way to setup your mailbox on iOS is by downloading your iOS profile from the Webmail. The profile will include email, calendars and contacts if you have an **Enhanced** mailbox, or just the email if you have a **Basic** mailbox. Alternatively, you can use the steps for manual setup.

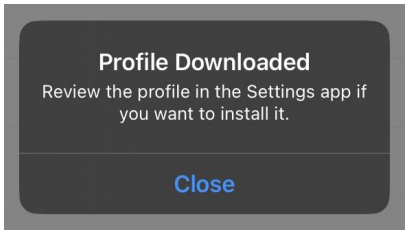
Here are the steps for automatic email setup on your iOS device:

- From your iOS device login to your Webmail.
- Click on your profile image and click on **Download iOS Profile** from the dropdown menu. This option will only appear if you are logged in from an iOS device.

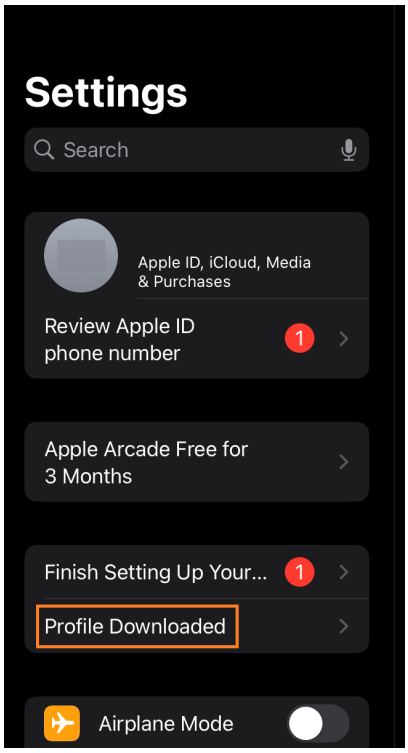


- A pop-up message will appear with the message **Configuration profile available - Continue downloading?** Click on the **Continue** button or confirm the download.

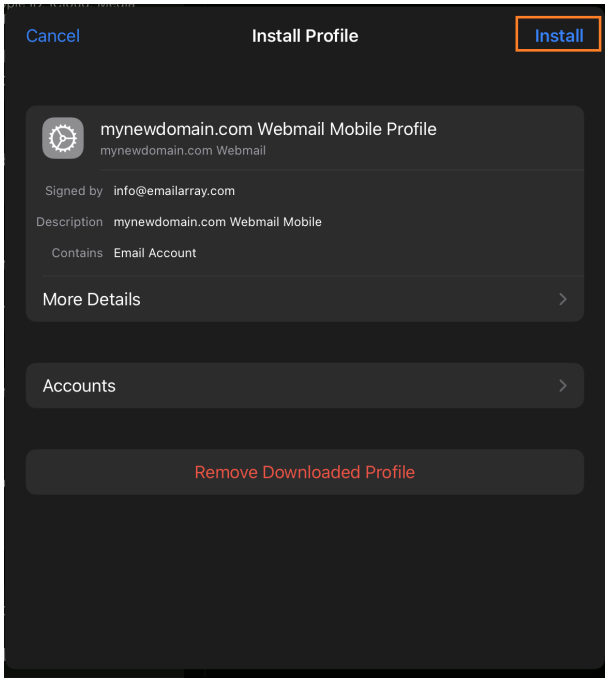
- After the profile is downloaded, a confirmation pop-up will show with the message **Profile Downloaded - Review the profile in the Settings app if you want to install it.**



- Go to your iOS device **Settings** and you should see a new menu item on the left hand with the text **Profile Downloaded**. Click on it.



- A new window with **Install Profile** will show. Click on the **Install** button.



- Next, depending on your mailbox type, it will ask you to enter your mailbox password for **Incoming Mail Server**. Enter your mailbox password.
- And you're all done! The mailbox has been added to your iOS device and you can check the emails using the email app.

Manual IMAP Setup for iOS

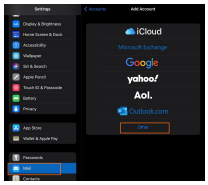
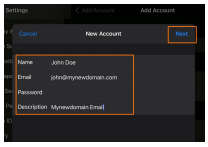
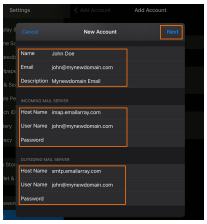
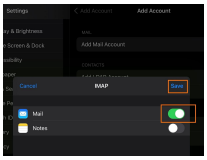
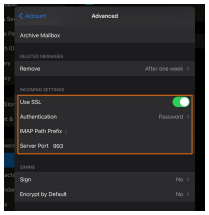
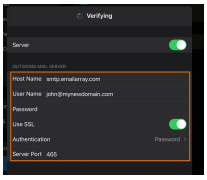
Here's the step by step for setting up an IMAP account on iOS.

- Click on **Settings**
- Click on **Mail, Contacts, Calendars**
- Click on **Add Account**
- Click on **Other**
- Click on **Add Mail Account**
- Inform the following
  - **Name** - The display name you want on your outgoing email
  - **Email** - Your full email address
  - **Password** - Your email password
  - **Description** - A description for your account
- Click on **Next**
- IMAP is selected by default
- Under **Incoming Mail Server**, enter as below:
  - **Host Name** - `imap.emailarray.com`
  - **Port** - 993
  - **User Name** - Your full e-mail address

    - **Password** - Your password
    - Authentication Method: Normal password
- Under **Outgoing Mail Server**, enter as below:
    - **Host Name** - `smtp.emailarray.com`
    - **Port** - 465
    - **User Name** - Your full e-mail address
    - **Password** - Your password
    - Authentication Method: Normal password
- Click on **Next**
- Click on **Save**

> Note that IMAP is preferred over POP. If you want to set up the account as POP, you have to set it up manually. IMAP is a protocol made to support several devices accessing one same account, with all folders synced at our server, which also guarantees that our backups will be executed.

Example setup for iOS:

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Created 20 August 2024 15:44:35 by Support
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